

Position Description

Position:	Product Consultant – Defence and Maritime
Location:	North Sydney and Customer Sites as applicable
Responsibilities:	<ul style="list-style-type: none"> • Developing expert level AMPS product knowledge through experience, formal training and OJT • Developing AMPS consulting skills through experience, formal training and OJT • Provide Support (both formal and informal) to Customers and Users of Eden products • Provide assistance with new AMPS implementations • Provide assistance with product testing and the investigation of suspected product issues
Skills:	<ul style="list-style-type: none"> • Familiarity with the AMPS Product is highly desirable, although experience with another CMMS would be well regarded • Ability to communicate effectively (written and oral) with all levels of an organisation (both internal and external) • Ability to investigate and resolve complex problems • A good level of IT aptitude with particular emphasis on DBMS familiarity (Ingres, Oracle and SQL Server are preferred)
Attributes:	<ul style="list-style-type: none"> • Self motivation and enthusiasm are essential • A passion for Customer Service • Friendly and approachable manner • Ability to work as part of a team or independently depending upon the requirements
Other Aspects:	<ul style="list-style-type: none"> • Potential for interstate and international travel
Reporting to:	A Senior or Principal Consultant as applicable
Contact:	Human Resources at garden@eden.com.au or 02-9492 7999